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**From:** Ragland, Ashley N \*HS **On Behalf Of** Facteau, Lorna M \*HS  
**Sent:** Monday, September 30, 2013 3:55 PM  
**To:** CL Registered Nurses  
**Cc:** Miller, Michael P \*HS (Nursing Governance Program); Gibson, Kirsten L \*HS; Curtis, Deborah S. \*HS; Ragland, Ashley N \*HS  
**Subject:** Support Services Satisfaction Survey  
**Importance:** High

Dear Nurse Colleagues-

Welcome to survey #2! I know you just completed the NDNQI Nurse Satisfaction survey and I am asking you to do another one - sorry, but this is just as important - we have talked in our various meetings that you have real concerns about meeting your patients' needs - that sometimes you do not have what you need for your patients. This survey will provide important data for my colleagues and I so that we focus on our respective processes with the patient in the center of our care.

This Survey measures **Nursing Satisfaction with Support Services** and is open **now through October 31<sup>st</sup>, 2013**. All Registered Nurses are eligible.

Participating is easy! Just click on this link <http://www.AONE-NurseSurvey.org/Virginia> and you will be directed to the online survey. The survey will take approximately 15 to 20 minutes to complete. Participants will be randomly selected to respond to questions related to 3 of 8 support services.

Developed by the American Organization of Nurse Executives (AONE), the survey is a useful tool for building stronger relationships between nursing and support services. The results will be used to identify areas of opportunity—as well strengths—and will provide guidance to build a more collaborative work environment.

Your responses to the survey are strictly confidential and will be forwarded directly to an independent research firm. No individual data will be reported at any time. Please take a few minutes to complete this valuable study. Building a more collaborative relationship between nursing and support services is critical to improving the quality of care that our patients receive and our work environment. To accomplish this goal, we need your input!

Thank you, Lorna

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